

# PRODUCT **RECALLS**

THE SGS PUBLICATION GATHERING CONSUMER PRODUCT RECALLS  
IN THE EU, IN THE USA AND IN AUSTRALIA

CONSUMER TESTING SERVICES (CTS)

01 – 15 JANUARY 2012

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**SGS**

<b>AUTO: MOTOR VEHICLE</b>			
<b>NOTIFYING COUNTRY</b>	<b>PRODUCT</b>	<b>DANGER</b>	<b>MEASURES ADOPTED</b>
EU/SPAIN	<p><b>CATEGORY:</b> Motor vehicles</p> <p><b>PRODUCT:</b> Passenger car Leon and Altea</p> <p><b>BRAND:</b> SEAT</p> <p><b>TYPE/NUMBER OF MODEL:</b> 2.0l TDI CR</p> <p><b>DESCRIPTION:</b> Passenger car.</p> <p><b>COUNTRY OF ORIGIN:</b> Spain</p> <p>No picture available.</p>	<p><b>FIRE</b></p> <p>There is a possibility of a leak occurring in the high pressure pipe of the fuel injection system. In the worst case, the leaked fuel may eventually cause a fire.</p>	Voluntary corrective action taken by the manufacturer.
EU/IRELAND	<p><b>CATEGORY:</b> Motor vehicles</p> <p><b>PRODUCT:</b> Passenger car V70, S80, XC60 and XC70</p> <p><b>BRAND:</b> Volvo</p> <p><b>TYPE/NUMBER OF MODEL:</b></p> <p>Chassis numbers:</p> <p>V70: 000347 - 106435</p> <p>S80: 000856 - 106230</p> <p>XC60: 000229 - 028507</p> <p>XC70: 000329 - 065138</p> <p>Note: not all vehicles in the above chassis ranges are affected.</p> <p><b>DESCRIPTION:</b> Passenger car</p> <p><b>COUNTRY OF ORIGIN:</b> Sweden</p> <p>No picture available.</p>	<p><b>INJURIES</b></p> <p>The affected vehicles may experience a problem related to the auxiliary belt and tensioner. If the tensioner failed, there would be a sudden loss of power assisted steering and the possibility of a sudden loss of engine drive without prior warning.</p>	Voluntary corrective action taken by the manufacturer.
AUSTRALIA	<p>Mitsubishi—XA and ASX vehicles</p> <p><b>PRODUCT DESCRIPTION</b></p> <p>XA model and ASX model vehicles</p> <p><b>IDENTIFYING FEATURES</b></p> <p>Contact Mitsubishi dealers</p> <p>Vehicles manufactured between 11 June 2010 to 10 August 2011</p> <p>Target number: 7647 vehicles</p> <p><b>TRADERS WHO SOLD THIS PRODUCT</b></p> <p>Mitsubishi dealers</p> <p><b>SUPPLIER</b></p> <p>Mitsubishi Motors Australia Ltd</p> <p>No picture available.</p>	<p><b>HAZARDS</b></p> <p>There exists the potential for the power steering function to become inoperative, resulting in an increased steering effort required by the driver.</p> <p><b>DEFECTS</b></p> <p>The fixing method of the electrical wiring harness connected to the Electronic Power Steering Control Unit (EPS-ECU) may be inappropriate.</p>	All owners of affected vehicles will be contacted by email at their last known address and requested to contact the nearest Mitsubishi dealer to make an appointment to have the vehicle repaired.

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EU/ PORTUGAL	<p><b>CATEGORY:</b> Motor vehicles</p> <p><b>PRODUCT:</b> Passenger car A3</p> <p><b>BRAND:</b> Audi</p> <p><b>TYPE/NUMBER OF MODEL:</b> A3 with 2,0 L TDI engine; Type: 8P*; Model year: 2008 – 2009 – 2010 – 2011.</p> <p><b>DESCRIPTION:</b> Passenger car</p> <p><b>COUNTRY OF ORIGIN:</b> Germany</p> <p>No picture available.</p>	<p><b>FIRE</b></p> <p>It is possible that leaks may occur in the high-pressure lines due to faulty pipe material. In the worst case, escaping diesel may cause the vehicle to catch fire.</p>	Voluntary corrective action taken by the manufacturer.
EU/ PORTUGAL	<p><b>CATEGORY:</b> Motor vehicles</p> <p><b>PRODUCT:</b> Passenger car Scirocco, Eos, Golf, Passat, Tiguan, Transporter and Transporter Caravana</p> <p><b>BRAND:</b> Volkswagen</p> <p><b>TYPE/NUMBER OF MODEL:</b> Vehicles with 2.0l CR TDI engine.</p> <p>Type/Model year: - 13*, 1F*, 35* (2009 – 2010 – 2011); - 1K*, 3C*, 52*, 5K*, 5N* (2009 – 2010); - 7E*, 7F* (2010 – 2011); - AJ* (2010); - 36* (2011).</p> <p><b>COUNTRY OF ORIGIN:</b> Germany</p> <p>No picture available.</p>	<p><b>FIRE</b></p> <p>It is possible that leaks may occur in the high-pressure lines due to faulty pipe material. In the worst case, escaping diesel may cause the vehicle to catch fire.</p>	Voluntary corrective action taken by the manufacturer.
AUSTRALIA	<p>Ford—Ford Fiesta Econetic</p> <p><b>PRODUCT DESCRIPTION</b> Ford Fiesta Econetic</p> <p><b>IDENTIFYING FEATURES</b> Fiesta Econetic built from 2 September 2011 to 12 September 2011 Campaign number: S1113 Target number: 9</p> <p><b>TRADERS WHO SOLD THIS PRODUCT</b> Ford motor vehicle dealers</p> <p><b>SUPPLIER</b> Ford Motor Company of Australia Limited</p> <p>No picture available.</p>	<p><b>HAZARDS</b></p> <p>The potential exists for the occupants of the vehicle to be exposed to exhaust gases, which are poisonous.</p> <p><b>DEFECTS</b></p> <p>A small number of vehicles could have a brass blanking plug fitted to the exhaust system that may not retain torque. Under certain circumstances, there is a possibility that this plug may become loose, allowing exhaust gases to escape.</p>	<p>Ford will write to owners of affected vehicles.</p> <p>Owners are advised to contact their authorised dealership for inspection and rectification.</p> <p>For further information, contact any authorised Ford dealer or Ford's Customer Relationship Centre on 1800 503 672.</p>

**AUTO: MOTOR VEHICLE**

<b>NOTIFYING COUNTRY</b>	<b>PRODUCT</b>	<b>DANGER</b>	<b>MEASURES ADOPTED</b>
USA	<p><b>VEHICLE MAKE / MODEL</b>            new flyer / xd35-2010-2011            new flyer / xd40-2010            new flyer / xde35-2010-2011            new flyer / xde40-2009-2012            new flyer / xn40-2011</p> <p><b>MANUFACTURER</b>            new flyer industries ltd</p> <p><b>COMPONENT</b>            electrical system: instrument panel</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b>            490</p> <p><b>SUMMARY</b>            New flyer is recalling certain model years 2009-2012 xde40, model years 2010-2011 models xd35 and xde35, model year 2010 xd40, and model year 2011 xn40 transit buses, manufactured from January 2010, through December 2011, and equipped with a parker-Hannifin (vansco) instrument panel. The programming of the instrument panel is such that if multiple error messages are received by the instrument panel from the vehicle powertrain, the check engine and/or stop engine indicator lamps on the dash may not illuminate and the engine may enter a safety or shutdown mode of operation.</p> <p>No picture available.</p>	<p><b>CONSEQUENCE</b>            Engine shutdown would result in loss of vehicle propulsion or vehicle stall, either of which increases the risk of a crash.</p>	<p><b>REMEDY</b>            New flyer will reprogram the instrument panel free of charge. The safety recall will commence in January 2012. New flyer will upload a corrected software version free of charge. Owners may contact new flyer at 1-204-934-4876.</p>
USA	<p><b>VEHICLE MAKE / MODEL</b>            ford / freestar-2004-2005            mercury / Monterey-2004-2005</p> <p><b>MANUFACTURER</b>            ford motor company</p> <p><b>COMPONENT</b>            power train: automatic transmission: torque converter</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b>            205,896</p> <p><b>SUMMARY</b>            Ford is recalling certain model year 2004 and 2005 ford freestar and mercury Monterey vehicles. The torque converter output shaft may fail.</p> <p>No picture available.</p>	<p><b>CONSEQUENCE</b>            This condition results in a sudden loss of motive power with no warning, increasing the risk of a crash.</p>	<p><b>REMEDY</b>            Ford will notify owners, and dealers will replace the torque converter free of charge. The safety recall is expected to begin in the second calendar quarter of 2012. Owners may contact the ford motor company customer relationship center at 1-866-436-7332.</p>

<b>AUTO: MOTOR VEHICLE</b>			
<b>NOTIFYING COUNTRY</b>	<b>PRODUCT</b>	<b>DANGER</b>	<b>MEASURES ADOPTED</b>
USA	<p><b>VEHICLE MAKE / MODEL</b> ford / f-650 sd-2011</p> <p><b>MANUFACTURER</b> ford motor company</p> <p><b>COMPONENT</b> power train: axle assembly</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 36</p> <p><b>SUMMARY</b> Ford is recalling certain model year 2011 f-650 trucks, manufactured from February 2, 2011, through February 17, 2011, and equipped with a Meritor mfs08 front steer axle. The bolts attaching the steering arm to the steering knuckle were not properly tightened. This condition can result in the steering arm loosening or separating. No picture available.</p>	<p><b>CONSEQUENCE</b> Loss of steering control may increase the risk of a crash.</p>	<p><b>REMEDY</b> Ford will notify owners, and dealers will inspect the steering arm and steering knuckle, and repair the vehicles as necessary, free of charge. The safety recall is expected to begin on or before January 18, 2012. Owners may contact ford motor company customer relationship center at 1-866-436-7332.</p>
USA	<p><b>VEHICLE MAKE / MODEL</b> Chrysler / 300-2012 dodge / charger-2012</p> <p><b>MANUFACTURER</b> Chrysler group llc</p> <p><b>COMPONENT</b> tires: pressure monitoring and regulating systems</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 303</p> <p><b>SUMMARY</b> Chrysler is recalling certain model year 2012 dodge charger srt8 and the Chrysler 300 srt8 vehicles manufactured from May 2, 2011, through November 17, 2011, for failing to comply with the requirements of federal motor vehicle safety standard number 138, "tire pressure monitoring system" (tpms). As built, the tpms does not warn the driver when a tire is 25 percent below the recommended pressure. The recalled vehicles notify the customers when the tire pressure reaches 22 psi rather than the required 24 psi. No picture available.</p>	<p><b>CONSEQUENCE</b> Underinflated tires can result in tire overloading and overheating, which could lead to a blowout and possible crash.</p>	<p><b>REMEDY</b> Chrysler will notify owners and dealers will reprogram the vehicle's tpms. This service will be performed free of charge. The safety recall is expected to begin during February 2012. Owners may contact Chrysler at 1-800-853-1403.</p>

<b>AUTO: MOTOR VEHICLE</b>			
<b>NOTIFYING COUNTRY</b>	<b>PRODUCT</b>	<b>DANGER</b>	<b>MEASURES ADOPTED</b>
USA	<p><b>VEHICLE MAKE / MODEL</b> ford / escape-2001-2002</p> <p><b>MANUFACTURER</b> ford motor company</p> <p><b>COMPONENT</b> service brakes, hydraulic: antilock: control unit/module</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 244,530</p> <p><b>SUMMARY</b> Ford is recalling certain model year 2001-2002 escape vehicles manufactured from October 22, 1999, through July 19, 2002, equipped with a brake master cylinder reservoir cap that could leak brake fluid. If brake fluid leaks from the cap, it could come in contact with the antilock brake system (abs) module wiring harness connector. No picture available.</p>	<p><b>CONSEQUENCE</b> Corrosion can develop in the electrical connector leading to melting, smoke or a fire.</p>	<p><b>REMEDY</b> Dealers will replace the brake master cylinder reservoir cap and the abs electrical system will be modified. Ford expects to notify owners starting the week of January 23, 2012. Due to a parts delay, however, the remedy may not be available at that time. If parts are not available, ford will instruct owners to park their vehicles outside until such time as parts become available. Owners may contact the ford motor company customer relationship center at 1-866-436-7332. This recall campaign is related to 07v-156.</p>
USA	<p><b>VEHICLE MAKE / MODEL</b> Elkhart / eci-2006-2010 Elkhart / ecii-2006-2010</p> <p><b>MANUFACTURER</b> Elkhart coach</p> <p><b>COMPONENT</b> equipment: electrical: air conditioner</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 125</p> <p><b>SUMMARY</b> Elkhart is recalling certain carrier genv em-1 evaporator units (em-1) manufactured from January 1, 2006 through December 2010, containing a Delphi pack-con iii fuse holder in an allied motion motor assembly; em-1 unit part numbers 77-62112-xx and 77-62512-xx, starting with serial number knt90890232 to serial number nne91230058, sold as aftermarket equipment and installed as original equipment on certain school and shuttle buses. Due to time, temperature, and/or vibration, the fuse may loosen in the fuse holder resulting in high resistance and arcing. No picture available.</p>	<p><b>CONSEQUENCE</b> If sufficient arcing occurs, the fuse holder may melt, and may be accompanied by flame, smoke and potential fire.</p>	<p><b>REMEDY</b> Elkhart will notify authorized dealers as well as, to the extent known by Elkhart, owners of record which purchased the affected units. Elkhart is working with Elkhart authorized dealers to identify and notify owners of the buses which may have had the affected em-1 unit sold as original equipment or as an aftermarket installation. Elkhart will provide a retrofit kit along with repair instructions free of charge. Owners may contact their vehicle manufacturer or Elkhart at 574-264-5179.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p><b>VEHICLE MAKE / MODEL</b></p> <p>trans tech / ag139sssp500-2011  trans tech / ddw5+9159frlsst-2012  trans tech / dw4+9139-2010  trans tech / dw4+9139sst-2011  trans tech / dw5+9159-2010  trans tech / dw5+9159cst-2011  trans tech / dw5+9159frl-2010  trans tech / dw5+9159frlsst-2011  trans tech / dw5+9159sst-2011  trans tech / dw5139-2010  trans tech / dw5139frl-2010  trans tech / dw6159-2010  trans tech / dw6159-sst-2010  trans tech / dw6159frl-2010  trans tech / dw6159frlsst-2011  trans tech / dw6159rl_sst-2009  trans tech / dw6159sst-2011  trans tech / dw7+9195-2010  trans tech / dw8195frl-2010  trans tech / dwf6158-2011  trans tech / dwf6158frl-2011  trans tech / dwf6158rlsst-2011  trans tech / roadstar-2010  trans tech / sc139dssa409-2011  trans tech / sc159dsfp600-2011  trans tech / sc159dssa600-2011  trans tech / st3 demo-2010  trans tech / st3/demo-2011  trans tech / st4-2010  trans tech / st4-139-2010  trans tech / st5-2010  trans tech / st5139-2009  trans tech / sth4-2010-2011  trans tech / sth4+9-2010  trans tech / sth4139-2011  trans tech / sth4wc-2010  trans tech / sth5139-2011  trans tech / sth5frl-2010</p> <p><b>MANUFACTURER</b></p> <p>trans tech bus</p>	<p><b>CONSEQUENCE</b></p> <p>If the seat cushion is not fully latched to the seat structure, it could flip up out of position in the event of a crash. This could increase the risk of injury to the vehicle occupants.</p>	<p><b>REMEDY</b></p> <p>Trans tech will notify owners, and dealers will repair the seats free of charge. The safety recall is expected to begin during January 2012. Owners may contact trans tech at 1-845-988-2333.</p> <p style="text-align: right;"><i>To be con'd</i></p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
<p><i>Con'd</i> USA</p>	<p><b>COMPONENT</b> seats</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 333</p> <p><b>SUMMARY</b> Trans tech is recalling certain model year 2009 through 2011 school buses manufactured from may 2010 through July 2011 equipped with a c. e. white seat cushion. The self-latching mechanism used to retain the seat cushion to the frame may not activate. Accordingly, these seats fail to conform to the with the requirements of federal motor vehicle safety standard number 222, "school bus passenger seating and crash protection." No picture available.</p>	<p><b>CONSEQUENCE</b> If the seat cushion is not fully latched to the seat structure, it could flip up out of position in the event of a crash. This could increase the risk of injury to the vehicle occupants.</p>	<p><b>REMEDY</b> Trans tech will notify owners, and dealers will repair the seats free of charge. The safety recall is expected to begin during January 2012. Owners may contact trans tech at 1-845-988-2333.</p>
USA	<p><b>VEHICLE MAKE / MODEL</b> mini / cooper s-2007-2011 mini / cooper s clubman-2008-2011 mini / cooper s convertible-2009-2011 mini / cooper s countryman-2011 mini / jcw-2009-2011 mini / jcw clubman-2009 mini / jcw convertible-2010-2011</p> <p><b>MANUFACTURER</b> BMW of North America, llc</p> <p><b>COMPONENT</b> engine and engine cooling</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 88,911</p> <p><b>SUMMARY</b> BMW is recalling certain model year 2007-2011 mini cooper s, 2008-2011 mini cooper s clubman, 2009-2011 mini cooper s convertible, 2009-2011 mini cooper jcw, 2009-2011 mini cooper jcw clubman, 2009-2011 cooper jcw convertible, and 2011 cooper s countryman passenger cars manufactured from November 14, 2006, through January 18, 2011. The electric auxiliary water pump that cools the turbocharger has an electronic circuit board that can malfunction and overheat. No picture available.</p>	<p><b>CONSEQUENCE</b> The circuit board may smolder which could result in a vehicle fire.</p>	<p><b>REMEDY</b> BMW will notify owners, and dealers will replace the water pump free of charge. The safety recall is expected to begin during February 2012. Owners may contact BMW at 1-866-275-6464.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p><b>VEHICLE MAKE / MODEL</b> Mitsubishi / outlander sport-2012</p> <p><b>MANUFACTURER</b> Mitsubishi motors North America, inc.</p> <p><b>COMPONENT</b> exterior lighting: turn signal</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED</b> 21</p> <p><b>SUMMARY</b> Mitsubishi is recalling certain model year 2012 outlander sport vehicles, manufactured from November 9, 2011, through December 16, 2011. These vehicles fail to comply with the requirements of federal motor vehicle safety standard no. 108, lamps, reflective devices, and associated equipment. The turn signal levers in the vehicle were not manufactured correctly, which could result in the auto-cancel function of the turn signal becoming inoperative.</p>	<p><b>CONSEQUENCE</b></p> <p>The turn signal may continue to signal an intended directional change after a point when the auto-cancel function, if operating properly, would have terminated the signal. A following or oncoming driver may receive inaccurate indications of the vehicle operators intended maneuvers, thereby increasing the risk of a crash between vehicles due to improper vehicle signaling.</p>	<p><b>REMEDY</b></p> <p>Dealers will inspect the turn signal lever and replace it with a new one free of charge. The manufacturer has not yet provided an owner notification schedule. Owners may contact Mitsubishi at 1-800-222-0037.</p>

<b>AUTO: MOTOR VEHICLE EQUIPMENT</b>			
<b>NOTIFYING COUNTRY</b>	<b>PRODUCT</b>	<b>DANGER</b>	<b>MEASURES ADOPTED</b>
USA	<p><b>EQUIPMENT BRAND NAME / PART NO. OR MODEL NO.</b></p> <p>Dexter axle / brake actuator-sep 01, 2011 - dec 19, 2012</p> <p><b>MANUFACTURER</b></p> <p>Dexter axle</p> <p><b>COMPONENT</b></p> <p>equipment</p> <p><b>POTENTIAL NUMBER OF UNITS AFFECTED:</b></p> <p>1,713</p> <p><b>SUMMARY</b></p> <p>Dexter axle is recalling certain electric/hydraulic (e/h) brake actuator pumps sold for use on various trailers. Some of these pumps may not have been properly heat treated. This condition can cause premature wear of some critical components in these pumps which can render the unit inoperable.</p> <p>No picture available.</p>	<p><b>CONSEQUENCE</b></p> <p>The e/h brake actuator provides braking power to the trailer brakes. Failure of the actuator can result in the loss of braking effort by the trailer, increasing the risk of a crash.</p>	<p><b>REMEDY</b></p> <p>Dexter axle is working with the installers and vehicle manufacturers to identify and notify owners who may have had the affected e/h brake actuator installed on their vehicle. The safety recall began on December 20, 2011. Owners may contact Dexter axle at 1-260-636-5311 or their vehicle manufacturer.</p>
AUSTRALIA	<p>KONI B.V.—KONI Shock Absorber</p> <p><b>PRODUCT DESCRIPTION</b></p> <p>Shock absorber for "kit cars"</p> <p>The shock absorbers were either purchased individually (as an aftermarket product), or in a kit together with other components to be assembled by the purchaser of a kit car.</p> <p><b>IDENTIFYING FEATURES</b></p> <p>Model No. 30 1720 showing the date code 07-2010</p> <p>Model No. 30 1721 showing the date code 07-2010 or 13-2010</p> <p>The date code is found on the label located on the exterior of each shock absorber. The model number can be read while on the vehicle.</p> <p>Traders who sold this product</p> <p>Factory Five Racing, Inc. Wareham, MA USA</p> <p><b>SUPPLIER</b></p> <p>KONI B.V.</p> <p><b>SUPPLIER'S WEB SITE</b></p> <p><a href="http://www.koni.com">http://www.koni.com</a></p> <p>No picture available.</p>	<p><b>HAZARDS</b></p> <p>If there are misaligned/fragile welds, the shock absorber could fail. This could cause the affected vehicle to lose its load-carrying abilities, thereby potentially resulting in loss of vehicle control and a motor vehicle accident.</p> <p><b>DEFECTS</b></p> <p>For these two particular model numbers, KONI has discovered that there may have been instances of misalignment of the welding torch during assembly. If this occurred during production, the rod end eye attachment may fail.</p>	<p>Consumers should immediately inspect their shock absorbers to determine whether they are marked with the affected batch numbers. Consumers should not drive the vehicle until replacement shock absorbers have been supplied and fitted. Refer to the attached instructions in KONI's Recall Letter to Affected Consumers for further information.</p>

GCSC has compiled the below sources:

#### **PRODUCT RECALLS IN EUROPE**

The Rapid Alert System for Non-Food Products (RAPEX) - Weekly overview reports of RAPEX notifications.

[http://ec.europa.eu/consumers/dyna/rapex/rapex\\_archives\\_en.cfm](http://ec.europa.eu/consumers/dyna/rapex/rapex_archives_en.cfm)

The official contact points of the Member and EFTA-EEA States provide the information published in these weekly overviews. Under the terms of Annex II.10 to the General Product Safety Directive (2001/95/EC) responsibility for the information provided lies with the notifying party. The Commission does not take any responsibility for the accuracy of the information provided.

#### **PRODUCT RECALLS IN THE USA**

National Highway Traffic Safety Administration (NHTSA)

[www-odi.nhtsa.dot.gov/cars/problems/recalls/recallsearch.cfm](http://www-odi.nhtsa.dot.gov/cars/problems/recalls/recallsearch.cfm) (US Automotive recalls)

#### **PRODUCT RECALLS IN AUSTRALIA**

<http://www.recalls.gov.au/>

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#### **FOR ENQUIRIES**

[gcsc@sgs.com](mailto:gcsc@sgs.com)

[www.sgs.com/regulatorycompliance](http://www.sgs.com/regulatorycompliance)

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**WHEN YOU NEED TO BE SURE**

