

PRODUCT RECALLS

THE SGS PUBLICATION GATHERING CONSUMER PRODUCT RECALLS
IN THE EU, IN THE USA AND IN AUSTRALIA

CONSUMER TESTING SERVICES (CTS)

01 – 15 JANUARY 2013

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Please note that from November 2012 on, product recall notifications can be searched on line in several countries via the Global portal on product recalls hosted by the Organisation for Economic Co-operation and Development (OECD). You can access the OECD site by using the following [link](#).

SGS

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
EU/IRELAND	<p>CATEGORY: Motor vehicles</p> <p>PRODUCT: Passenger car / van</p> <p>BRAND: Citroen</p> <p>NAME: Berlingo</p> <p>TYPE/NUMBER OF MODEL: e2*2001/116*0345*15, e2*2007/46*0002*10, e2*2007/46*0040*02, e2*2001/116*0366*15</p> <p>Batch number/Barcode: -</p> <p>DESCRIPTION: Passenger car / van</p> <p>COUNTRY OF ORIGIN: France</p> <p>No picture available.</p>	<p>INJURIES</p> <p>The front seat-belt upper fixing mechanism bolts may become loose and, in extreme cases, may break therefore not providing protection in the event of a collision.</p>	<p>Voluntary measures:</p> <p>Recall of the product from end users</p>
AUSTRALIA	<p>Honda—Honda CB400 Motorcycles</p> <p>PRODUCT DESCRIPTION</p> <p>2008-2012 Honda CB400 motorcycles</p> <p>IDENTIFYING FEATURES</p> <p>Recall Campaign Number: 3FT Recall Target: 2092</p> <p>Please see attached PDF for affected models and VIN ranges.</p> <p>TRADERS WHO SOLD THIS PRODUCT</p> <p>Honda motorcycle dealerships</p> <p>SUPPLIER</p> <p>Honda Australia Motorcycle & Power Equipment Pty Ltd</p> <p>No picture available.</p>	<p>DEFECTS</p> <p>Water may be able to enter the wiring harness and corrode the rear brake light switch.</p> <p>HAZARDS</p> <p>If the brake light switch fails, this poses a hazard to the driver and other road users.</p>	<p>Cease using the motorcycle immediately. A letter is being sent to affected owners.</p> <p>Owners are advised to present their machine at their nearest Honda dealer for modification.</p>
AUSTRALIA	<p>Chrysler Group LLC—Jeep Cherokee and Jeep Grand Cherokee</p> <p>PRODUCT DESCRIPTION</p> <p>2002-2004 Jeep Grand Cherokees and 2002-2003 Jeep Cherokees</p> <p>IDENTIFYING FEATURES</p> <p>WJ, WG and KJ</p> <p>TRADERS WHO SOLD THIS PRODUCT</p> <p>Authorised Chrysler Jeep Dodge retailers</p> <p>SUPPLIER</p> <p>Chrysler Group LLC</p> <p>No picture available.</p>	<p>DEFECTS</p> <p>A component in the airbag control module may fail, causing the front airbags, side curtain airbags, and/or seatbelt pre-tensioners to deploy inadvertently while the vehicle is being operated.</p> <p>HAZARDS</p> <p>Inadvertent deployment of the airbags may increase the risk of injury and the possibility of a vehicle accident.</p>	<p>Chrysler will send a letter to affected owners. Chrysler dealers will install a supplemental jumper harness to the airbag control module free of charge. Due to limitations on the availability of parts, the recall is expected to begin during March 2013 for the Jeep Cherokee and August 2013 for the Jeep Grand Cherokee.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DAANGER	MEASURES ADOPTED
USA	<p>NAME OF PRODUCT: 2013 Polaris Ranger® 400 recreational off-highway vehicles</p> <p>UNITS: About 327</p> <p>MANUFACTURER: Polaris Industries Inc., of Medina, Minn.</p> <p>DESCRIPTION: This recall involves 2013 Polaris Ranger® 400 recreational off-highway vehicles with model number R13RH45AG and VIN numbers between 4XARH45A3D4726305 and 4XARH45A7DE648444. Not all VIN numbers in the range are included in this recall. To see a complete list of recalled VIN numbers visit the firms website. Polaris is stamped on the front of the vehicle above the front grill. A 400 HO decal is located on the right and left side of the hood and Ranger 4x4 is printed on the side of the rear bed box. The vehicles are green and gray in color. The model number is printed in the owners manual.</p> <p>MANUFACTURED IN: United States and Mexico</p> 	<p>HAZARD: The recreational vehicles throttle can fail to operate properly, which can cause the vehicles rider to lose control, posing a crash hazard.</p> <p>Incidents/Injuries: None reported</p>	Voluntary recall.
USA	<p>NAME OF PRODUCT: Can-Am® Commander side-by-side off-road vehicles</p> <p>UNITS: About 3,400</p> <p>MANUFACTURER: BRP Mexico S.A. de C.V., of Juarez, Chihuahua, Mexico</p> <p>DESCRIPTION: This recall includes the following serial numbers of 2011 and 2012 Can-Am Commander side-by-side vehicles. The model name is printed on the vehicles side panel. Models included in the recall are:</p> <p>MANUFACTURED IN: Mexico</p>	<p>HAZARD: Improper assembly of the steering column to the rack and pinion can result in the loss of steering control, posing a risk of serious injury or death to the user, passenger or bystanders.</p> <p>INCIDENTS/INJURIES: The firm has received three reports of loss of steering. No injuries have been reported.</p>	Voluntary recall.


MODEL YEAR 2011	MODEL YEAR 2012
Can-Am Commander 800 and 1000 Can-Am Commander XT 800R and 1000 Can-Am Commander X 1000	Can-Am Commander 800 and 1000 Can-Am Commander XT 800 and 1000 Can-Am Commander X 1000 Can-Am Commander Limited 1000



AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL TEMSA / TS30-2012-2013</p> <p>MANUFACTURER Temsa Global Sanayi Ve Ticaret A.S.</p> <p>COMPONENT SERVICE BRAKES, AIR</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 38</p> <p>SUMMARY Temsa Global is recalling certain model year 2012 -2013 TS30 motorcoaches manufactured from November 2011, through December 2012. When the vehicle is put in the "body lift" position, the brake hoses near the front tires become stretched. No picture available.</p>	<p>CONSEQUENCE After repeated use of the "body lift" function, the brake hoses may leak air reducing the braking force of the front brake system, increasing the risk of a crash.</p>	<p>REMEDY Temsa will notify owners, and dealers will install longer front brake hoses, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Temsa at 1-404-602-0151.</p>
USA	<p>VEHICLE MAKE / MODEL AUTOCAR / XPERT-2012</p> <p>MANUFACTURER Autocar Industries, LLC</p> <p>COMPONENT SEAT BELTS</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 52</p> <p>SUMMARY Autocar Industries, LLC is recalling certain model year 2012 Xpert vehicles manufactured October 17, 2011, through September 17, 2012; and with serial numbers in the range 213522 through 215336. The seat belt anchorages fail to sustain the 3000 pound forces for the specified length of time. Therefore, these vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 210, "Seat Belt Assembly Anchorages." No picture available.</p>	<p>CONSEQUENCE In the event of a crash, an insufficient seat belt anchorage may prevent the seat belt from properly restraining the occupant. This increases the risk of injury to the seat occupant.</p>	<p>REMEDY Autocar will notify owners, and dealers will repair the seat belts, free of charge. The recall is expected to begin on March 1, 2013. Owners may contact Autocar at 1-765-489-5499.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL ARBOC / SPIRIT OF MOBILITY-2012</p> <p>MANUFACTURER ARBOC Specialty Vehicles, LLC</p> <p>COMPONENT SEATS</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 21</p> <p>SUMMARY ARBOC specialty vehicles, LLC (ARBOC) is recalling certain model year 2012 Spirit of Mobility buses, models 21-G, 23-G, 23-D, 26-G, 26S-DC, 26-D, 28-G and 28-GC, manufactured from May 14, 2012, through September 26, 2012. The passenger seat base rear bolts may be missing their reinforcement plates. No picture available.</p>	<p>CONSEQUENCE In the event of an accident, inadequate reinforcement of the passenger seat may result in the seats ripping from the floor, increasing the risk of injury to the vehicle occupants.</p>	<p>REMEDY ARBOC will will notify owners, and dealers will repair the affected seat bases, free of charge. This recall is expected to begin in January 2013. Owners may contact ARBOC at 1-575-825-4880.</p>
USA	<p>VEHICLE MAKE / MODEL GEM / E2-2010-2013 GEM / E2 XLD-2010-2011 GEM / E2L-2010-2011 GEM / E2S-2010-2011 2013 GEM / E4-2010-2013 GEM / E4S-2012-2013 GEM / E6-2010-2013 GEM / E6S-2012-2013 GEM / EL-2012-2013 GEM / ELXD-2012-2013 GEM / ES-2012</p> <p>MANUFACTURER Polaris Industries, Inc.</p> <p>COMPONENT PARKING BRAKE</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 4,394</p> <p>SUMMARY Polaris is recalling certain model year 2010-2013 Global Electric Motorcars manufactured from January 14, 2010, through November 23, 2012. The parking brake has mechanical components which may wear prematurely and prevent the brake from engaging. No picture available.</p>	<p>CONSEQUENCE If the parking brake fails to engage while parking, the driver may not be able to prevent the vehicle from rolling away after exiting the vehicle, increasing the risk of a vehicle crash.</p>	<p>REMEDY Polaris will notify owners and dealers will replace the parking brake lever assembly free of charge. The safety recall is expected to begin February 4, 2013. Owners may contact Polaris customer service by calling 1-888-704-5290.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL</p> <p>CADILLAC / ESCALADE-2013 CADILLAC / ESCALADE ESV-2013 CADILLAC / ESCALADE EXT-2013 CHEVROLET / AVALANCHE-2013 CHEVROLET / EXPRESS-2013 CHEVROLET / SILVERADO-2013 CHEVROLET / SUBURBAN-2013 CHEVROLET / TAHOE-2013 GMC / SAVANA-2013 GMC / SIERRA-2013 GMC / YUKON-2013 GMC / YUKON XL-2013</p> <p>MANUFACTURER</p> <p>General Motors LLC</p> <p>COMPONENT</p> <p>POWER TRAIN:AUTOMATIC TRANSMISSION</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED</p> <p>54,686</p> <p>SUMMARY</p> <p>General Motors (GM) is recalling certain model year 2013 Cadillac Escalade, Escalade ESV, and Escalade EXT; Chevrolet Avalanche, Express, Silverado HD, Silverado LD, Suburban, and Tahoe; and GMC Savana, Sierra HD, Sierra LD, Yukon, and Yukon XL vehicles, manufactured between November 7, 2012, through December 18, 2012, for failing to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect", and FMVSS No. 114, "Theft Protection and Rollaway Prevention." The vehicles may have been built with a fractured park lock cable or a malformed steering column lock actuator gear in the lock module assembly.</p> <p>No picture available.</p>	<p>CONSEQUENCE</p> <p>As a result, the vehicle may shift from Park with the ignition key removed or the ignition key in the OFF position. The vehicle may also shift out of Park without application of the brake pedal while the key is off. Either of these scenarios may cause the vehicle to roll away after the driver has exited the vehicle, resulting in a possible vehicle crash and/or injury.</p>	<p>REMEDY</p> <p>As a result, the vehicle may shift from Park with the ignition key removed or the ignition key in the OFF position. The vehicle may also shift out of Park without application of the brake pedal while the key is off. Either of these scenarios may cause the vehicle to roll away after the driver has exited the vehicle, resulting in a possible vehicle crash and/or injury.</p> <p>GM will notify owners, and dealers will inspect the affected vehicles and replace the steering column as necessary, free of charge. The recall is expected to begin on January 17, 2013. Chevrolet owners may call 1-800-630-2438. Cadillac owners may call 1-866-982-2339. GMC owners may call 1-866-996-9463.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL FREIGHTLINER / CASCADIA-2012 FREIGHTLINER / CORONADO-2012</p> <p>MANUFACTURER Daimler Trucks North America</p> <p>COMPONENT EQUIPMENT</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 515</p> <p>SUMMARY Daimler Trucks North America (DTNA) is recalling certain model year 2012 Cascadia and Coronado tractor trailers manufactured from August 1, 2011, through December 30, 2011, equipped with Thermo King TriPac Auxiliary Power Units (APU), serial numbers 3000106335 to 3000127584, manufactured from July 29, 2011, through November 7, 2011. The maintenance access panel door on the bottom of the APU may dislodge and separate.</p> <p>No picture available.</p>	<p>CONSEQUENCE If the door separates from the APU while the vehicle is being driven, it may create a road hazard for other drivers.</p>	<p>REMEDY DTNA will notify owners, and Thermo King dealers will inspect the APUs and replace any of the affected panel doors free of charge. The recall is expected to begin on, or about, February 20, 2013. Owners may contact DTNA at 1-800-547-0712.</p>
USA	<p>NAME OF PRODUCT: Enduro motorcycles</p> <p>UNITS: About 1,300</p> <p>IMPORTER: KTM North America, Inc., of Amherst, Ohio</p> <p>MANUFACTURER: KTM-Sportmotorcycle AG, of Mattighofen, Austria</p> <p>DESCRIPTION: The recall includes seven 2013 and one 2012 model off-road and closed-course motorcycle. Model numbers included are: 2013 KTM Motorcycles: 250 XC-F, 250 XCF-W, 350 XC-F, 350 XCF-W, 450 XC-F, 450 XC-W, 500 XC-W and MY 2012 KTM 350 XCF-W. The model number is printed on the rear fender on both sides of the motorcycle just below the tail end of the seat. These two-wheeled motorcycles are black and orange. KTM is printed on the front number plate/headlight mask and on both sides of the shrouds covering the fuel tank.</p> <p>MANUFACTURED IN: Austria</p> 	<p>HAZARD: During use, the pre-formed fuel hose can develop small holes or cracks at the ends of the hose, allowing fuel to leak. This poses a fire and crash hazard to the rider and/or others.</p> <p>INCIDENTS/INJURIES: KTM has received 13 reports of fuel leaks. No injuries have been reported.</p>	<p>Voluntary recall.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL FOREST RIVER / BERKSHIRE-2010-2012 FOREST RIVER / CHARLESTON-2010-2012</p> <p>MANUFACTURER Forest River, Inc.</p> <p>COMPONENT VEHICLE SPEED CONTROL:CRUISE CONTROL</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 451</p> <p>SUMMARY Forest River is recalling certain model year 2010-2012 Berkshire and Charleston diesel motorhomes. The chassis are equipped with connectors for diode jumpers that may come loose, resulting in an open circuit. Two circuits are affected: The one that disengages the cruise control with brake pedal use, and the one that illuminates the brake lights with brake pedal use. No picture available.</p>	<p>CONSEQUENCE Failure of the cruise control to disengage when the brakes are applied may increase the risk of a vehicle crash. Without the brake lights illuminating when the brakes are applied, the driver's intent is not communicated, increasing the risk of a crash.</p>	<p>REMEDY Daimler Truck North America (DTNA) is performing this recall on behalf of Forest River. DTNA will notify owners, and dealers will inspect the diode jumpers to make sure they are fully locked in place and will correct the vehicles as needed. The recall is expected to begin on January 28, 2013. Owners should contact Daimler Trucks Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours.</p>
USA	<p>VEHICLE MAKE / MODEL FLEETWOOD / BOUNDER CLASSIC-2012-2013</p> <p>MANUFACTURER Fleetwood RV, Inc.</p> <p>COMPONENT EQUIPMENT:OTHER:LABELS</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 14</p> <p>SUMMARY Fleetwood RV is recalling certain model year 2012 and 2013 Bouncer Classic model 30T motorhomes manufactured from February 17, 2012, through November 30, 2012. The Federal Certification Tag information relating to front and rear tires is incorrect. Due to the inaccurate label, these vehicles fail to comply with the requirements of Part 567, "Certification." No picture available.</p>	<p>CONSEQUENCE Owners relying on the information provided on the label may incorrectly inflate their tires, which could contribute to a tire failure that could cause a crash.</p>	<p>REMEDY Fleetwood RV will mail new federal certification tags to owners. Owners who are not comfortable installing these labels may have them replaced at a dealer, free of charge. The safety recall is expected to begin in January 2013. Owners may contact Fleetwood RV Owner Relations at 1-800-509-3418.</p>

AUTO: MOTOR VEHICLE			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>VEHICLE MAKE / MODEL SUBARU / FORESTER-2009-2012 SUBARU / LEGACY-2010-2011 SUBARU / OUTBACK-2010-2011 SUBARU / TRIBECA-2006-2012</p> <p>MANUFACTURER SUBARU OF AMERICA, INC.</p> <p>COMPONENT EXTERIOR LIGHTING</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED 633,842</p> <p>SUMMARY Subaru is recalling certain model year 2010 and 2011 Legacy and Outback vehicles, certain model year 2006 through 2012 Tribeca vehicles sold before January 2012, and certain model year 2009 through 2012 Forester vehicles sold before January 2012. Up to 53,999 of these vehicles may have been equipped with accessory puddle lights that, when illuminated, brighten the area under the doors of the vehicle. A short circuit can develop when either the puddle light or connector are exposed to an electrolytic moisture source (such as road spray that has road salt in it) and it penetrates the circuit board of the puddle light or the pins of the puddle light connector(s). No picture available.</p>	<p>CONSEQUENCE Over time, migration of the moisture into the circuit board and/or into the connector cavity, may result in a short circuit of the puddle light system. This may generate heat which may melt the plastic resulting in smoke or fire.</p>	<p>REMEDY Subaru will notify owners, and dealers will install an additional fused-harness, free of charge. The recall is expected to begin during February 2013. Owners may contact Subaru at 1-800-782-2783 for more information.</p>

AUTO: MOTOR VEHICLE EQUIPMENT			
NOTIFYING COUNTRY	PRODUCT	DANGER	MEASURES ADOPTED
USA	<p>EQUIPMENT BRAND NAME / PART NO. OR MODEL NO. DURALAST / BRAKE ROTOR</p> <p>MANUFACTURER Neotek Corporation, Inc.</p> <p>COMPONENT EQUIPMENT</p> <p>POTENTIAL NUMBER OF UNITS AFFECTED: 10,626</p> <p>SUMMARY Neotek Corporation, Inc. (Neotek) is recalling certain replacement brake rotors, branded as DURALAST, part number 5399, sold exclusively through Autozone. Some of the brake rotors may have been produced from castings with narrow thickness in the bridge between the mounting surface and the braking surface. The narrow area of the casting can allow for fractures. No picture available.</p>	<p>CONSEQUENCE If the casting fractures, there may be a decrease in braking performance, increasing the risk of a crash.</p>	<p>REMEDY Neotek will notify the Autozone retail outlets and post public notices about the recall. Any affected DURALAST brake rotor will be replaced, free of charge. The recall is expected to begin during January 2013.</p>

GCSC has compiled the below sources:

PRODUCT RECALLS IN EUROPE

The Rapid Alert System for Non-Food Products (RAPEX) - Weekly overview reports of RAPEX notifications.

http://ec.europa.eu/consumers/dyna/rapex/rapex_archives_en.cfm

The official contact points of the Member and EFTA-EEA States provide the information published in these weekly overviews. Under the terms of Annex II.10 to the General Product Safety Directive (2001/95/EC) responsibility for the information provided lies with the notifying party. The Commission does not take any responsibility for the accuracy of the information provided.

PRODUCT RECALLS IN THE USA

National Highway Traffic Safety Administration (NHTSA)

www-odi.nhtsa.dot.gov/cars/problems/recalls/recallsearch.cfm (US Automotive recalls)

PRODUCT RECALLS IN AUSTRALIA

<http://www.recalls.gov.au/>

FOR ENQUIRIES

gcsc@sgs.com

<http://www.sgs.com/en/Consumer-Goods-Retail/Product-Recalls.aspx>

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WHEN YOU NEED TO BE SURE

